

YOUR RESPONSIBILITIES

Electricity plays a vitally important role in everyone’s life, including powering computer devices, cooking our food, or providing heating and cooling.

Roxby Power supplies electricity and requires payment for it on a pay-after-use basis. Budgeting to meet the cost of electricity usage is the responsibility of every household and business.

If you find it difficult to save money to pay for your electricity bill when it is due, Council provides some payment options that might help. For example, some people might find it easier to pay monthly instalments towards their next quarterly bill, rather than paying the full amount. The option to do this is available as a no-fee service provided by Council.

If you are unable to pay on-time, it is important that you contact Council BEFORE the pay-by date. If you fail to pay on-time, you will be charged additional fees for sending out Reminder Notices. If you continue to delay payment, you may have your power disconnected.

Pay your bill on time to save money and avoid late fees!



FURTHER INFORAMTION

Roxby Power operates its retail operations in accordance with A Notice of Exemption by the Minister for Energy and Mining issued pursuant to Section 34 of the *South Australia National Retail Law Act 2011*. Regulatory compliance is administered by the Essential Services Commission of South Australia.

If you require further explanation of these charges or the conditions of electricity supply generally, please contact the Council Office* during business hours.



eBilling

....save the environment....
go paperless.....contact Council* for further information.

HAVE YOU DOWNLOADED THE ANTENNO APP?

Stay Connected with Roxby Council!

- Download the Antenno app to keep informed about:
- Council consultations
- Community events
- Local updates and alerts
- Built for the Roxby community. Simple, local and easy to use.



Get it on Google Play
Download on the App Store
Download the app from the App Store or Google Play!

CONTACT US



(08) 8671 0010



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www.roxbydowns.sa.gov.au/roxby-power

*Council Office business hours:

- Monday - Friday
- 9:00am - 5:00pm

*Closed Public Holidays



ROXBY
POWER

ELECTRICITY SUPPLY
CHARGES

From 1 July 2026

INTRODUCTION

Roxby Power (a business unit of the Municipal Council of Roxby Downs) operates distribution and retail services for the supply of electricity within the Roxby Downs Township. Roxby Power is the Distribution Authority pursuant to Clause 18 of the Schedule to the *Roxby Downs (Indenture Ratification) Act 1982* and operates in accordance with a Notice of Exemption issued by the Minister for Energy and Mining pursuant to Section 34 of the *South Australia National Retail Law Act 2011*. Council reviews all rates, fees, and charges on a financial year basis as part of the Annual Business Plan. For the year to 30 June 2027, electricity tariff and charges have been increased by 4.2%. The solar feed-in tariff will remain unchanged.

In setting prices, Council needs to consider several factors, including:

- Operating commercially and ensuring that an adequate allowance is made to cover the depreciation of electricity distribution assets.
- Cost of living (inflation) impacts.
- Changes in operating overheads resulting from a rise or fall in the consumption of electricity.
- Complying with the *Roxby Downs (Indenture Ratification) Act 1982* which benchmarks Roxby’s power prices with reference to metropolitan Adelaide plus a maximum 10% premium.

The existing Solar Feed-in Tariff has been continued at its current rate.



TARRIFS & CHARAGES

Unless otherwise noted, the following Electricity Tariffs, including GST, will be effective from 1 July 2026 and will be included in the next electricity billing period (quarterly or monthly as applicable).

Tariffs for Customers < 160 MW.hr per annum

TARIFF	QUARTERLY SUPPLY CHARGE	SUPPLY RATECENTS PER KW.HR
M - Domestic Light & Power	\$77.68	36.45c
C - Charitable Institutions	\$77.68	36.45c
J – Off Peak Hot Water	-	16.65c
S -General Supply	\$77.68	39.24c (first 7500 kw.hr per qtr.) 41.19c (thereafter)
SOLAR - Solar Feed-in Tariff	-	16.3c
D & N – General Supply Time of Use	\$77.68	45.86c (peak 7am to 9pm Mon – Fri) 23.91c other times

FEES & CHARGES

Special Meter Reading Fee <i>(Vacating & Transfers within Roxby Downs)</i>	\$44.77 during business hours, \$103.53 after hours.
New Account Fee <i>(Includes Special Meter Reading Fee)</i>	\$92.34 during business hours \$148.31 after hours.
Reconnection Fee <i>(Non-payment)</i>	\$106.34 during business hours, \$165.09 after hours.
On-Demand Reconnection Fee	\$165.10
Meter Inspection Fee <i>(Quick Test)</i>	\$67.16
Meter Test Fee <i>(Full Test)</i>	\$751.91
Single Phase Meter Installation	Quotation Required
3 Phase Meter Installation	Quotation Required
Meter upgrade from single to 3 Phase	Quotation Required
Meter upgrade for Solar Panel installation <i>(single phase)</i>	Quotation Required
Meter upgrade for Solar Panel installation <i>(3 phase)</i>	Quotation Required
3 Phase Service Pillar Replacement	Quotation Required

FEES & CHARGES (CONTINUED)

Late Payment Fees <i>(Sent with reminder notices)</i>	\$17.91
Bank dishonoured transaction	Bank fee incurred
Credit Card Transaction Fee	No Charge
Other supply arrangements for vacant residences between tenants	At Council's discretion. Conditions apply - details available from Council.
Meter Isolator	Quotation Required
New Solar connection inspection fee with no meter upgrade	Quotation Required

OTHER DETAILS

Interest on Late Payments	As specified in Council's Supply Terms & Conditions in accordance with the Notice of Exemption issued by the Minister for Energy & Mining
Security Deposit	\$704.00 or up to 37.5% of a customer's estimated annual bill. Conditions apply (GST not applicable)
Other Fees	Details available by contacting Council

PAYMENT OPTIONS

Your electricity account can be paid using any of the following methods:

- In person at the Council Office (cash, cheque, Visa, Mastercard or AMEX)
- By phone on (08) 8671 0010 (Visa, Mastercard or AMEX)
- BPAY
- BPOINT via Council's website
- By mail (cheque only)
- Direct Debit

Please note that some payment options may not be available for Flexipay (monthly instalments) or approved Payment Arrangements.

A Direct Debit Authorisation Form is available from the Council Office or can be downloaded from the Council website under the "Forms" section. Alternatively, scan the QR code provided.

