

YOUR RESPONSIBILITIES

Electricity plays a vitally important role in everyone's life, including powering computer devices, cooking our food, or providing heating and cooling.

Roxby Power supplies electricity and requires payment for it on a pay-after-use basis. Budgeting to meet the cost of electricity usage is the responsibility of every household and business.

If you find it difficult to save money to pay for your electricity bill when it is due, Council provides some payment options that might help. For example, some people might find it easier to pay monthly instalments towards their next quarterly bill, rather than paying the full amount. The option to do this is available as a no-fee service provided by Council.

If you are unable to pay on-time, it is important that you contact Council BEFORE the pay-by date. If you fail to pay on time, you will be charged additional fees for sending out Reminder Notices. If you continue to delay payment, you may have your power disconnected.

Pay your bill on time to save money and avoid inconvenience!

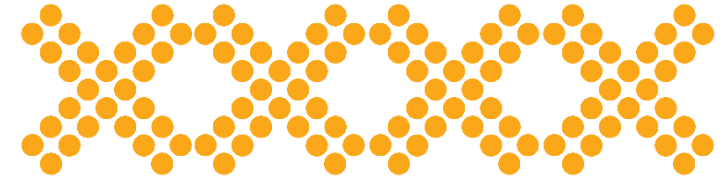
FURTHER INFORMATION

Roxby Power operates its retail operations in accordance with A Notice of Exemption by the Minister for Energy and Mining issued pursuant to Section 34 of the South Australia National Retail Law Act 2011. Regulatory compliance is administered by the Essential Services Commission of South Australia.

If you require further explanation of these charges or the conditions of electricity supply generally, please contact the Council Office during office hours.

Roxby Power

A Division of The Municipal Council of Roxby Downs
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ROBY POWER

Electricity Supply Effective 1 July 2023

ROBY
COUNCIL

INTRODUCTION

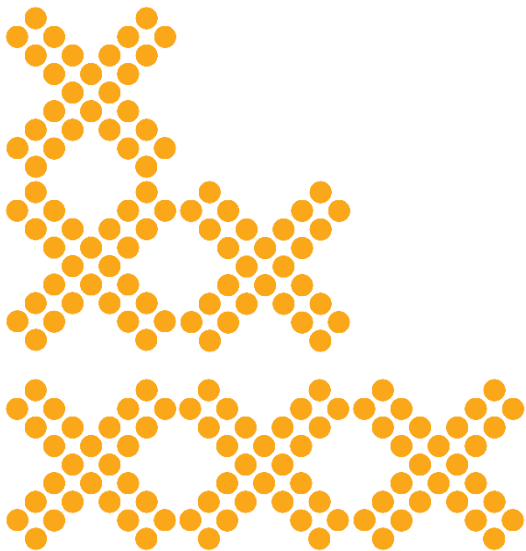
Roxby Power (a business unit of the Municipal Council of Roxby Downs) operates distribution and retail services for the supply of electricity within the Roxby Downs Township. Roxby Power is the Distribution Authority pursuant to Clause 18 of the Schedule to the *Roxby Downs (Indenture Ratification) Act 1982* and operates in accordance with a Notice of Exemption issued by the Minister for Energy and Mining pursuant to Section 34 of the *South Australia National Retail Law Act 2011*.

Council reviews all rates, fees, and charges on a financial year basis as part of the Annual Business Plan. For the year to 30 June 2024, electricity tariffs and charges have not been increased. The solar feed-in tariff will also remain unchanged.

In setting prices, Council needs to consider several factors, including:

- Operating commercially and ensuring that an adequate allowance is made to cover the depreciation of electricity distribution assets.
- Cost of living (inflation) impacts.
- Changes in operating overheads resulting from a rise or fall in the consumption of electricity.
- Complying with the Roxby Downs (Indenture Ratification) Act 1982 which benchmarks Roxby's power prices with reference to metropolitan Adelaide plus a maximum 10% premium.

The existing Solar Feed-in Tariff has been continued at its current rate.



TARIFFS & CHARGES

Unless otherwise noted, the following Electricity Tariffs, including GST, will be effective from 1 July 2023 and will be included in the next electricity billing period (quarterly or monthly as applicable).

TARIFFS FOR CUSTOMERS < 160 MW.HR PER ANNUM

TARIFF	QUARTERLY SUPPLY CHARGE	SUPPLY RATE CENTS PER KW.HR
M - Domestic Light & Power	\$ 69.40	32.57
C - Charitable Institutions	\$ 69.40	32.57
J – Off Peak Hot Water		14.88
S -General Supply	\$ 69.40	35.06 (first 7500 kw.hr per qtr)
		36.80 (thereafter)
SOLAR - Solar Feed-in Tariff		16.30
D & N – General Supply Time of Use	\$ 69.40	40.97 (peak 7am to 9pm Mon – Fri)
		21.36 (other times)

MISCELLANEOUS FEES & CHARGES

Special Meter Reading Fee (Vacating & Transfers within Roxby Downs)	\$40.00 9am to 4pm business days \$92.50 after hrs
New Account Fee. (Includes Special Meter Reading Fee)	\$82.50 9am to 4pm business days \$132.50 after hrs
Reconnection Fee (Non-payment)	\$95.00 9am to 4pm business days \$147.50 after hrs
General Account / Admin Fee. (Excludes Special Meter Reading Fee)	\$42.50
Meter Inspection Fee (Quick Test)	\$60.00
Meter Test Fee ((Full Test)	\$130.00
Meter Upgrade for Solar PV System Installation (Single Phase)	\$340.00
Meter Upgrade for Solar PV System Installation (Three Phase)	\$540.00
Meter Upgrade to Three Phase	\$450.00
Three Phase Service Pillar Replacement	\$800.00

MISCELLANEOUS FEES & CHARGES (continued)

Late Payment Fees (Sent with reminder notices)	\$16.00
Bank dishonoured transaction	Bank fee incurred
Credit Card Transaction Fee	No charge
Other supply arrangements for vacant residences between tenants	At Council's discretion. Conditions apply - details available from Council.

OTHER DETAILS

Interest on Late Payments	As determined per Council's Conditions of operation as authorised by the Minister for Energy and Mining.
Security Deposit	Up to 37.5% of a customer's estimated annual bill. Conditions apply (GST not applicable)
Other Fees	Details available from Council.

PAYMENT

You can pay your Electricity Bill by various methods including;

- in-person at the Council office (cash, cheque or credit card)
- by mail (cheque only)
- electronic funds transfer from your bank account
- electronic funds transfer using BPAY
- automatic direct debit from a savings account

Note – some options are not available for Flexipay (monthly instalments) and Payment Arrangements.

A copy of a Direct Debit Authorisation Form, is available upon request from the Council Office or on our website

https://www.roxby.downs.sa.gov.au/roxby_power/power-forms