

POLICY	ROBY COUNCIL	Responsible Department	Essential Services & Assets
		Original Adoption Date	14.09.2012
		Current Adoption Date	27.03.2024
		Date of Next Review	27.03.2027

WASTE COLLECTION	
Latest Review Changes	Included references to current legislation, Updated format to new template, Inclusion of bin sizes and collection details, Updated location of Waste Management Facility location to Opal Road Waste Management Facility Added new headings; <ul style="list-style-type: none"> - Missed Bins - Bin Replacement - Repair and Stolen - Additional Collection
Previous Council Reviews	14.09.12, 14.09.13, 09.06.15, 28.02.18, 25.03.20

Applicable Legislation

<p>Environment Protection Act 1993</p> <p>Local Nuisance and Litter Control Act 2016</p> <p>Municipal Council of Roxby Downs Waste management Facility Gate Fees and Charges</p>
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Related Policies

N/A

Related Procedures

N/A

Reference Documents

N/A

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1. PURPOSE

This policy details the residential waste collection service provided by the Municipal Council of Roxby Downs.

2. DEFINITION

The Municipal Council of Roxby Downs engages in a contract to perform the residential waste collection service, emptying of street and park litter bins and to operate a Waste Management Facility. The contracts are Kerbside Collection and Opal Road Waste Management Facility Contract, both for a 5-year period.

3. SCOPE

This policy covers waste collection from residential properties within the Roxby Downs municipality and the management of the waste management facility at Opal Road.

4. RESIDENTIAL KERBSIDE COLLECTION

The Municipal Council of Roxby Downs will provide a weekly garbage service by Contractor to residential properties. Three (3) bins are permitted for each household:

1. **RED BIN** - 140L General Waste Bin – Weekly
2. **YELLOW BIN** - 240L Recyclables Bin – Fortnightly
3. **GREEN BIN** - 240L Green Waste/Organics Bin – Monthly

Council Rates cover the cost of collection for one of each bin only from each household.

Bin collection is a 12-hour shift operation, so bins must be put out the night prior, side lift vehicles are fitted with cameras and tracking devices. It is not possible for the Contractor to go back to pick up bins that were put out after the collection run has been conducted. Collection times are subject to review and council provide a updates yearly calendar to residents.

It is the Contractor's sole discretion to not collect garbage bins if the following conditions are not adhered to.

Where contamination is observed in any of the bins, the Contractor may refuse to pick up the bin. "Prohibited materials" include Hot materials, oils, solvents, building materials or masonry, heavy materials, or any material classified as a listed waste under the Environment Protection Act 1993 or that is classified as a hazard to the collection vehicle or collection system.

In all the above circumstances, the contractor will notify the occupant of the premises of the problem by attaching a sticker to the bin. If the occupant of the premises rectifies the problem and notifies the Contractor within 24 hours, they will then empty the bin within two days.

BINS MUST

- be placed on the footpath as close as practical to the kerb or the road edge.
- be facing the street, with the handle towards the house.
- be clear of parked cars or trees and at least one metre away from any other bin or obstruction.
- be placed out the night before collection.
- have a total weight (i.e. bin and contents) of 75kgs or less, and
- have the lid closed flat to prevent vermin and wildlife being attracted to the rubbish.

PROHIBITED CONTENTS

In any bin:

- steel, stones, concrete, soil, hot ashes, or oil; or
- tightly compacted contents.
- hazardous products including motor oil, batteries, chemicals, car batteries.

GREEN BIN CONTAMINATION

- General Waste
- Food and Organic Waste
- Garden hose or irrigation pipes and plastic posts

YELLOW BIN CONTAMINATION

- General Waste
- Soft Plastics
- Soiled cardboard, (including oily pizza boxes).
- Broken glass
- Food Waste

BINS WILL NOT BE COLLECTED IF:

- the lid is open
- the bin is overloaded
- the bin is placed incorrectly at the roadside
- the recycling or green organics bin has been contaminated

5. MISSED SERVICE

Any missed collections must be reported to the kerbside collection contractor within 24 hours. When a missed service is reported, this will be collected within 24 hours of notification.

6. BIN REPLACEMENT – LOST, STOLEN OR DAMAGED BINS

The 140L Red and 240L Yellow bins are the property of Council and shall remain with the premises at which it is located should a change of occupancy or ownership occur.

1) DAMAGED BINS

Will be repaired and or replaced by Council's Contractor only if it can be demonstrated that the damage was not the fault of the resident, considering that all bins have a limited life, and their condition will progressively deteriorate with normal use.

2) STOLEN BINS

The 140L Red and 240L Yellow bins, will be replaced by the contractor at no charge where a bin has been stolen.

Residents are required to contact the contractor directly for bin replacements and repairs.

7. WASTE MANAGEMENT FACILITY

The Waste Management Facility is located at Lot 673 Opal Road, Roxby Downs.

Council offers a free service for residential householder's waste disposal in accordance with the published public access times and fees for additional items. Commercial businesses are charged a fee in accordance with the Council waste gate fees and charges schedule. Payment can be made via EFTPOS upon disposal or invoiced monthly with a debtors account.

Users of the Waste Management Facility are advised to segregate their waste as much as possible. Mixed loads will take much longer to process as waste will need to be sorted from vehicles or trailers.

If a red or yellow bin needs to be replaced contact Veolia. Green bins are the responsibility of the household owner. Red and Yellow bin serial numbers are registered with Veolia.

8. ADDITIONAL COLLECTIONS

Park and street litter bins are required to be emptied by the contractor in accordance with the collection schedule provided in the contract. Council owned buildings have a weekly bin collection service a provided by the Kerbside collection contractor.

9. AVAILABILITY OF THE POLICY

This Policy is available to be downloaded free of charge from Council's website: www.roxydowns.sa.gov.au

Hard copies, for a fee, can be provided in accordance with Council's Fees and Charges Register at Council Office, 6 Richardson Place, Roxby Downs.

10. POLICY REVIEW

This Policy will be reviewed and evaluated in line with any change in contractor but no later than five years.